

PARENT



This handbook has been prepared as an informative guide for parents so they know and understand Elite Learning's policies and operational procedure.

Dear Elite Learning Families,

Welcome to the 2025-2026 school year! We are delighted to have you join us for another exciting year at Elite Learning's After-School Program. Our team is dedicated to providing a safe, engaging, and enriching environment where your children can thrive after the school day ends.

As we embark on this new year, we remain committed to supporting the academic and personal growth of every student. Our program offers a variety of activities designed to complement your child's school experience, including homework assistance, recreational and enrichment activities.

We believe that a successful after-school program is built on strong partnerships between students, parents, and staff. Communication is key, and we encourage you to reach out to us with any questions or concerns. Your feedback is invaluable in helping us create the best possible experience for your children.

Please take a moment to review our Parent Handbook, which outlines important policies and procedures. It's a great resource to help you understand what to expect and how we can work together to ensure a positive and productive year.

We look forward to working closely with you and your children to make this school year an outstanding one. Thank you for entrusting us with the care and development of your children.

Warm regards,

Sofia Naqvi

Sofia Naqvi

Executive Director

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About Elite Learning

In the year of 2019, Elite Learning Before and After-school Program was established by Alpine Education Services, formerly Harmony Education Foundation (HEF), a non-profit organization.

Elite Learning operates at the partnering school's campus, which allows us to provide a safe and convenient setting for the students, their parents, and the school. Elite Learning is committed to delivering exceptional care and extended learning programs that are built specifically keeping your child's unique needs in mind.

Mission

At Elite Learning, we believe that all children are unique and they deserve to be treated with respect and equal expectations of learning and social interaction. Elite Learning emphasizes safe before and after-school care that focuses on the child's overall success and building their confidence.

Vision

Empowering Tomorrow's Leaders: Our vision is to create a before and after-school program that stands as a beacon of support and enrichment for every student we serve. Through dynamic partnerships with schools, we strive to create an environment where every child thrives, fostering confidence, resilience, and a love for learning, ensuring they become tomorrow's leaders.

What Sets Us Apart!

- Awarded Best Place for Working Parents
- Homework Support
- STEM-Based Curriculum
- Social-Emotional Enrichment Activities
- Gross Motor Development
- USDA Approved Snacks Served
- Electronic Communication via Jackrabbit and Let's Talk
- Qualified Educators
- CPR and First Aid Certified Staff
- Ongoing Professional Development
- Regional Program Director

Days And Hours Of Operation

Elite Learning operates Monday through Friday from dismissal time through 6pm. Operating hours vary per campus. Please refer to your school's calendar.

Registration And Enrollment

Elite Learning serves students from Pre-K through Grade 12, and does not discriminate on the basis of race, religion, color, national origin, sex or gender, disability, or age in its after school care to eligible students.

Before your child's start date, parents will need to complete all required fields in the registration form. Parents must provide Elite Learning with any additional documentation such as; medical records and custody legal documents, as Elite Learning does not have access to school specific documents.

Registration Form can be filled out online through our website www.elitelearning.org. Parents will be notified of the enrollment completion within 48-72 hours of registration.

If you are a returning family with an unpaid balance, all fees must be settled in order to re-enroll your child/ren.

Tuition And Fees

The registration fee is \$50 per child or \$75 per family (for two or more children). This fee is non-refundable/non-transferable. The registration fee is an annual fee that will be charged each beginning of the school year. Children who have withdrawn from the program and return during the current school year, will be required to pay a new registration fee.

The tuition is a fixed rate for the month and is calculated based on a total amount for the entire school year, which is then divided by 10 school months. The rate of tuition varies depending on the campus for which your child is enrolled. Those rates can be found at www.elitelearning.org. The first month is prorated and there will be no prorated charges for any other month, including holidays and school closings. Should school extend another month, a fixed rate will be charged for the additional month.

Failure to make payments by the 15th of each month, may result in your child's removal from the program. In such instances, parents will be notified. Once the outstanding balance is paid in full, the parent can re-enroll and the child should resume programming.

Tuition is due the 1st of each month regardless of which payment options parents choose. If payments have not been received by the due date, a \$30 late payment will be charged and will not be waived.

Payment Options

Debit or Credit Card Auto-Payment:

I. Upon registration, parents will be prompted to enter their card information agreeing to automatic charges on the 1st of each month.

II. In the event of a declined or insufficient payment, the parent assumes responsibility for associated NSF charges and late fees. For any non-sufficient funds or credit card charge failure, a fee of \$35 will be charged.

Paper Check or Money Order:

I. Parents opting for paper checks or money orders are required to provide an initial deposit equivalent to one month's tuition, in addition to registration fees and the first month's tuition. This deposit will be applied towards the child's final month of attendance.

II. Payment by paper check or money order must be received or postmarked by the 1st of each month, even if it falls on a weekend.

III. Kindly remit payments, accompanied by the student's full name, to the following address, payable to:

"Elite learning"

Elite Learning

14140 Southwest Fwy

Suite 240

Sugar Land, TX 77478

Receipts And Statements

Parents are able to print a copy of any receipts through their online portal.

Upon request, the Elite Learning Support Team can provide receipts to parents and complete Dependent Care Forms. Additionally, an annual statement will be issued in late January. Our Federal Identification number is 47-3863601.

Discontinuing Enrollment

In order for parents to voluntarily discontinue enrollment with Elite Learning, parents must notify at least 10 business days prior to discontinuing service. If no written notice is given, charges are incurred equal to two weeks of your regular tuition.

If you choose to re-enroll at a later time, we cannot guarantee there will be space available in the program. If space is available, another registration fee will be required for enrollment.

Elite Learning will serve all students who are eligible for its program, if space is available. However, Elite Learning reserves the right to discontinue enrollment of a child if the following circumstances are present:

- Parents failing to cooperate reasonably with Elite Learning in the provision of after school care services to their child,
- Failure to timely pay tuition and fees,
- Children are routinely picked up late (more than 3 times in a six-month time-frame).
- The child poses a direct threat to the health and safety of themselves or others.
- Property destruction or vandalism
- The child's need for individual supervision.
- The student's health care needs.

Drop-In

Elite Learning offers Drop-in care as an option for parents that may need it on an as-needed basis. The Drop-in fee is \$30 a day, per child. Parents are required to email their assigned Program Director and provide at least 48-72 hours' notice to ensure their child has a spot on the requested day(s). Failure to provide such notice may result in the child not being guaranteed care on the requested day(s).

Arrival Policy

For before-school programs, children must be accompanied into the building after 6:30 AM. Children cannot be dropped off outside the building or come inside alone. Parents or guardians must sign them in and make contact with Elite Learning staff members before they leave.

For after-school programs, Elite Learning has made arrangements with each school and campus that it serves to ensure that students enrolled in after-care are brought directly to an Elite Learning staff member for check-in, where attendance will be taken upon arrival. If a student has a scheduled club, tutoring or any other

school-related activity, or will not be in attendance for the after-school programs offered by Elite Learning, parents must inform Elite Learning via email.

If possible, it is important to notify your child's assigned Program Director in advance if your child/ren will not be present for the after-school program on any given day.

Pick-Up Policy

During registration, parents are required to list those individuals who are authorized to pick-up their child/ren. Each authorized individual is assigned a unique PIN number. Upon pickup, the authorized individual is required to sign out the child using the PIN number assigned during registration. In the event an unauthorized individual attempts to pick up a child, Elite Learning will immediately contact the parent or legal guardian for verification. Elite Learning will require written authorization from the parent or legal guardian before releasing the child. The authorization letter must come from an email listed in the child's file. Elite Learning will require at least one emergency contact outside of the immediate family listed in the case of emergency pick-up situations.

For the safety of your child, we ask that parents not share their unique PIN number. This measure enables Elite Learning to provide accurate reporting on pick-up. Any requests for additional authorized pick-ups, a unique PIN number will be assigned.

Our staff members are instructed to identify anyone they do not recognize. Therefore, please inform the individual picking up your child/ren that they will be asked to present a form of identification. Additionally, once a child is checked out by the parent or authorized individual, the child will not be able to check in again until the following school day.

In the event that the individual picking up the child shows signs of intoxication or raises concerns regarding the child's safety, Elite Learning reserves the right to withhold release of the child. In the event this situation occurs, Elite Learning will immediately contact an alternative authorized individual to arrange for pick-up. If necessary, local law enforcement will be contacted for assistance.

Late Pickup Policy

Elite Learning understands that, on occasion, families may arrive late due to unforeseen delays. However, our after-school program ends promptly at the designated pick-up time. In the event of late pick up, parents will

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be charged \$1 per minute they are late. The late pick-up fee will not be waived for any reason, including inclement weather or bad traffic. If an unexpected emergency will cause you to be late picking up your child, please call the Site Director.

In the event that a child picked up late more than three times in one semester, Elite Learning reserves the right to discontinue the child's enrollment from the program. If the child has not been picked up, or point of contact cannot be reached, within 30 minutes after hours, the appropriate state agency or local police authority will be contacted.

Emergencies, Delays, And Dismissals

In the event of emergency facility situations, delays, early dismissals, school closures, Elite Learning Program will follow the recommendation of the school and campus where your child attends. When Elite Learning is not in session or canceled, parents will be notified in advance to arrange for alternate care.

Inclement Weather Policy

Elite Learning will make all efforts to stay open during inclement weather. However, if weather conditions indicate a school day delay or cancellation, parents will be notified by Elite Learning that the after-school program will not be in operation.

When a school campus cancels its own after-school activities due to inclement weather, Elite Learning program at the same campus will also be canceled.

For the safety of all staff and students, we request that parents pick up their children as soon as possible on days the weather worsens during the program so they can make it home safely.

Child Custody Information

Parents and Legal Guardians are presumed to have full and equal parental rights and responsibilities under the law, unless there is a court order affecting those rights and duties. Upon registration and enrollment, parents are asked to notify Elite Learning of any court orders affecting the child and provide a certified copy of the court order for the child's file. Elite Learning is required to follow the rights, duties and possession periods for each parent as outlined in the court order. If during the course of enrollment the court orders are updated or modified, please send all updated court orders to support@elitelearning.org.

In the event of an emergency, the primary custodial parent will be contacted first. If that custodial parent is unavailable, we will reach out to the other parent or legal guardian.

Standard Of Care

Elite Learning believes that staff training is essential to providing quality programs. Staff members are required to undergo orientation and remain current in CPR and First Aid. Staff members continually enhance their skills and knowledge through workshops, seminars, and certifications in areas such as child development, effective communication techniques, conflict resolution, and best practices.

All potential employees are required to undergo a criminal background, which includes fingerprinting. Elite Learning staff members are not permitted to have outside contact with children enrolled in our before and after-school care programs. Please do not ask staff to babysit, drop off or pick up your child. Elite Learning reserves the right to make changes in staffing at any time to accommodate the program.

Child Abuse Prevention

Anyone who suspects that a child has been or may be abused, trafficked, or neglected has a legal responsibility, under state law, for reporting the suspected abuse or neglect to law enforcement or to the DFPS.

A child who has experienced sexual abuse, trafficking, or any other type of abuse or neglect should be encouraged to seek out a trusted adult. Be aware as a parent or other trusted adult that disclosures of sexual abuse and trafficking may be more indirect than disclosures of physical abuse and neglect, and it is important to be calm and comforting if your child, or another child, confides in you. Reassure the child that he or she did the right thing by telling you.

Parents, if your child is a victim of sexual abuse, trafficking, or other maltreatment, the school counselor or Principal will provide information regarding counseling options for you and your child that are available in your area. The DFPS also manages early intervention counseling programs. To find out what services may be available in your county, see [Texas Department of Family and Protective Services, Programs Available in Your County](#).

Reports of abuse, trafficking, or neglect may be made to:

- Texas Abuse Hotline: 1-800-252-5400;
- In non-emergency situations, the [Texas Abuse Hotline Website](#);

- Your local police department; or
- Call 911 for emergency situations.

Communication

Elite Learning is committed to maintaining open, transparent, and consistent communication to keep you informed about important announcements, and any concerns that may arise. Elite Learning utilizes various communication channels including Let's Talk, email, phone, and monthly newsletters to provide you with updates.

Student Illness

Elite Learning requires all health and immunization records be kept current at their enrolled campuses. Parents are responsible for providing information regarding allergies, dietary restrictions, and any additional information that could help prevent medical emergencies.

For the safety of all the children enrolled in our program parents will be asked to pick up their child immediately if a child exhibits the following symptoms while in Elite Learning's after-school care program

- A fever of 100.4° Fahrenheit or more
- Vomiting or diarrhea
- A persistent cough
- Signs of a communicable or contagious disease

Your child will not be permitted back in the program before they have been symptom-free for 24 hours.

Additionally, if your child was absent from the school during the day due to an illness, he/she cannot check in with our program in the afternoon.

Medical Emergency Treatment Policy

In the event a child becomes ill or injured while at Elite Learning, the child's parent and/or guardian will be contacted. If parents cannot be reached, emergency contacts will be notified. If it is necessary to seek immediate medical attention, Elite Learning will contact emergency medical responders for assistance unless the parents have previously provided a written statement denying this authorization.

Elite Learning respects the religious beliefs and practices of all families, and parents or guardians are required to provide written documentation of any specific medical restrictions or reservations due to religious beliefs. This documentation should clearly describe medical treatments, procedures, or medications to avoid, suggest acceptable alternatives, and include any additional emergency contacts such as religious leaders or community members who can provide guidance. While Elite Learning will make every effort to adhere to

these restrictions, in life-threatening or other emergency situations where immediate action is required, the child's safety and well-being will be the priority. Parents and guardians are encouraged to discuss any concerns or special instructions with Elite Learning staff to ensure the child's needs are appropriately and respectfully met. Parents are responsible to keep emergency care information up-to-date.

Medication

We strongly recommend you administer your child's medication at home whenever possible. If necessary, medication can be administered at Elite Learning under the following circumstances: A physician's prescription must accompany all medications, prescribed and over the counter, and clearly state the child's name and dosage.

- All medications must be left with the Site Director in charge.
- Nonprescription medication brought to Elite Learning must be submitted to the Site Director in charge by a parent along with a signed, written request. The medication must also be in the original and properly labeled container.
 - Parents must sign-in any needed medications by filling out the Medication Authorization Form with the Site Director. (This must be filled out completely before medications can be administered).
- Prescription medication administered during program hours must be accompanied by a physician or advanced nurse practitioner ("ANP") and filled by a pharmacist licensed in the State of Texas. **In accordance with the Texas Board of Nursing Practice Act, Elite Learning will not administer medications prescribed or fulfilled in Mexico.** all medications, prescribed and over the counter, and clearly state the child's name and dosage.
 - Prescription medications must be submitted in a labeled container, showing the student's name, name of medication, reason the medication is being given, proper dosage amounts, the time the medication must be taken, and the method used to administer the medication. Medications sent in plastic baggies or unlabeled containers will not be administered.
- If the substance is herbal or a dietary supplement, it must be provided by the parent and will be administered only if required by the student's IEP or Section 504 plan for a student with disabilities.
- Only the amount of medication needed should be delivered to Elite Learning *i.e.*, enough medication to last one day, one week, etc. In cases of prolonged need, send in the amount for a clearly specified period. Extra medication will not be sent home with the child.

Changes to daily medications require written instruction from the physician or ANP and written permission from the parent. Parents are responsible for advising Elite Learning that a medication has been discontinued.

Asthma And Anaphylaxis Medication

Children who use asthma inhalers and have been approved to self-administer during the school day are also allowed to do so at Elite Learning as long as the appropriate forms are on file. These forms are titled as the “Authorization to Administer Medication” Form. Parents must provide the school with verified permission for the child to carry their inhaler during our program. The child must not share the inhaler with any other student and they must have it in their possession at all times. If they are unable to follow these rules, an Elite Learning staff member shall hold onto the inhaler. Parents should also consider providing staff with a second, extra inhaler as an emergency backup.

Our Elite Learning team will not assist with administering medication, supplements, medical food, or topical products unless the child has received the first dose or application at least 24 hours prior.

Please submit any questions related to the above to Elite Learning Support at support@elitelearning.org.

Emergency Preparedness And Transportation Plan

Elite Learning staff will follow the same fire, severe weather, evacuation, relocation and lock down procedures as the school where your child is enrolled.

Homework Policy

Elite Learning is committed to furthering your child’s educational development and academic success. However, our after-school program is not an extension of the academic school day. We encourage all students to take responsibility and independently complete their homework during after-school hours. Our schedule will include designated homework time and children will be allowed to spend additional time upon parent request.

Our instructors will monitor and work with the students at request, but are not equipped to offer extensive one-to-one homework time assistance. Elite Learning is not responsible for any inaccuracies or mistakes in your child’s work. If a child refuses to work on his/her homework, our staff cannot force him/her do so. For more information about homework time, please check with your area Program Director.

Personal Items

While Elite Learning endeavors to safeguard your child's personal belongings, it cannot assume liability for items brought to the program. To facilitate a focused learning environment, we kindly request that children refrain from bringing toys, electronic devices, or any nonessential personal items that may distract from their activities. Phones and other personal electronic devices are strictly prohibited during the Elite Learning program. In the event that these items disrupt activities, they may be confiscated by staff and returned solely to parents. Additionally, all personal belongings must be taken home daily; any items remaining will be placed in the lost and found box. Although our staff will make efforts to assist in locating lost property, Elite Learning will not be responsible for damage to, loss or theft of personal devices.

Electronic Devices Policy

Students may possess cell phones for safety, but they must be turned off and out of sight during Elite Learning hours, unless used for approved educational purposes. Possession and use of electronic devices are privileges subject to program regulations.

Approved use of personal devices require prior consent. Violations may lead to privilege withdrawal and discipline.

In some cases, students may find it beneficial or might be encouraged to use personal telecommunications or other personal electronic devices for instructional purposes while on campus. Students must obtain prior approval before using personal telecommunications or other personal electronic devices for instructional use. When students are not using the devices for approved instructional purposes, all devices must be turned off and kept out of sight during the instructional day. School-provided technology is for educational purposes only. Violations of use agreements may result in privilege withdrawal and discipline.

Students are prohibited from using electronic communication to harm others or disrupt the educational environment. Breaches of computer or network security will lead to disciplinary action and removal from the program.

Elite Learning is not liable for any damage, loss, or theft of personal devices. Unauthorized device use will result in confiscation, and disciplinary action will follow. Camera phone use for recording is strictly prohibited.

School Attire

Children must abide by the school for which they attend during the school day's dress code. Shoes must be worn at all times. If a student is not wearing proper footwear, they may be asked to sit out during physical gym activities or games. We do not allow children to participate with bare feet.

Nutrition

Children are provided a nutritious snack by Elite Learning in accordance with the United States Department of Agriculture (USDA) meal pattern requirements. If desired, parents may provide a snack for your child. If your child has been diagnosed with a food allergy, especially an allergy that could result in dangerous or life threatening reactions either by inhalation, ingestion or skin contact with the particular food, a parent and/or guardian should disclose this allergy to the school for which your child is enrolled and your Elite Learning Program Directors

Please note: Medical information provided to the school for which your child is enrolled will be maintained with the child's student records and will remain confidential. Elite Learning Staff will be notified of the child's allergy to the extent it is permissible under the Family Educational Rights and Privacy Act of 1974 ("FERPA").

Child Guidance And Management Policy

Children enrolled in Elite Learning are expected to follow the same student code of conduct and behavioral expectations as during the school day.

In addition to the code of conduct and behavioral expectations, our Child Guidance and Management Policy applies to all individuals involved in the program, emphasizing Elite Learning's goal of fostering self-control through daily practical activities and social engagement.

Positive behavior will be acknowledged and encouraged through verbal praise and other forms of recognition, while inappropriate behavior will be addressed promptly through redirection to another activity. Depending on the severity, additional consequences may apply. Parents will be informed in writing of any major behavioral issues or student code of conduct infractions, and teachers will collaborate to prevent recurring misbehavior. In cases requiring extra attention, a tailored behavior management plan may be developed with parental and Elite Learning staff support.

To maintain a secure and conducive learning environment, strict adherence to the following guidelines is essential:

- Demonstrate respect towards all individuals and their belongings
- Adhere to established safety protocols at all time
- Comply to instruction and directives given by Elite Learning staff
- All code of conduct and behavioral expectations must be followed during the Elite Learning program.

Elite Learning staff will adhere to the following Child Behavior Management steps:

STEP 1 - Redirection to another activity.

STEP 2 - Verbal warning.

STEP 3 – In case of recurring inappropriate behavior, a Behavior Report Form will be given to the parent to sign.

STEP 4 - Depending on the severity of the incident, a suspension of one or more days may be necessary, and a parent conference will be required.

STEP 5 - After three behavior infractions - parent conference with Program Director and removal from the program.

Damage Of Property

Students are prohibited from vandalizing, damaging, or defacing any school property, including furniture, equipment, textbooks, and library books. It is imperative to ensure that school facilities remain accessible and functional for all students, both now and in the future. Therefore, any act of littering, defacing, or damaging school property will not be tolerated.

In addition to facing disciplinary measures, parents or guardians of students found responsible for damaging school property will be held financially responsible for any damages.

Inappropriate Behavior

Aggression among classmates and repeated misbehavior that includes bullying, threats, physical altercations, and property damage will result in an incident report. The purpose of an incident report is to notify parents or legal guardians of the child's behavior and to find positive solutions that will prevent this behavior in the future. Parents are asked to sign the report in acknowledgement and are encouraged to constructively discuss the incident with the child. We ask that all issues be settled in a respectful and positive manner.

If any damage to Elite Learning-owned or leased property takes place due to a child's misbehavior, Elite Learning reserves the right to assess the parent or legal guardian for any and all amounts necessary to repair

or replace damaged items or property.

Bullying

Elite Learning does not tolerate bullying under any circumstances. We define bullying as a repeated and intentional act that causes mental or physical harm and creates an abusive environment.

If a child displays consistent bullying behavior, the child will undergo disciplinary action which includes consequences such as restrictions, conferences, suspensions, and/or disenrollment.

Suspension

For more serious incidents or recurring misbehavior, Elite Learning may ask parents to pick up their child. After communicating with all parties present, the student may be suspended. Before the child can return to the program, a parent-teacher conference is required.

Payment will be due for the time a child is suspended, which will not exceed five school days. If the child continues their misbehavior after suspension or continues to be a threat to the wellbeing of other students and/or themselves, Elite Learning reserves the right to discontinue their enrollment.

Involuntary Removal From The Program

If a child consistently displays inability to meet program standards, creates an unsafe or disruptive environment, Elite Learning reserves the right to remove the child from the program immediately for the well-being of other children and staff.

Grounds for termination included but not limited to defiance of authority, disregard for personal or others' safety, use of foul language or gestures, harassing or discriminatory behavior (physical or verbal) including name calling, ethnic or racial slurs or derogatory statements, possession of illegal substances, including but not limited to drugs, tobacco, alcohol or weapons, property destruction or vandalism, theft, bullying, sex discrimination, running away from staff, leaving designated areas without permission, behaving in a way that substantially disrupts the after-school program.

Parent Complaint Procedure

We welcome parent input and will make every effort to resolve concerns. However, we ask that concerns always be communicated in a professional and courteous manner and that all our staff be treated with the respect they deserve as partners with you in caring for your children. For concerns that require lengthy

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conversations, please schedule an appointment/conference with the teacher as well as management for Elite Learning at your earliest convenience. If at any time you feel that issues are not being resolved, please feel free to contact the Elite Learning Support Team. If a member of the Elite Learning management team is not available to address your concerns immediately, an appointment will be made as soon as possible. The relationship between parents and Elite Learning staff is vital to the success of a child's experience. A partnership must be formed with open communication and understanding that the development and growth of the child is our top priority.

Media Release Policy

As part of our commitment to celebrating and promoting the activities and achievements of our students, we often take photographs and videos during our after-school program. These images and videos may be used in various media, including our website, social media platforms, newsletters, promotional materials, and local media outlets. Parents have the right to opt-out of media coverage at any time. Any media access from external parties must be approved by Elite Learning. We prioritize the safety and well-being of our participants and will take measures to protect their identities. Personal information will not be disclosed, and media coverage will strictly adhere to professional standards.

Liability Waiver

Elite Learning is designed to provide safe and enjoyable programs for all students. Parents understand that there are risks involved with before and after school programs and other associated activities. In consideration of your child being allowed to participate in this program, parents /guardians agree to assume responsibility for any risks associated with activities.

Parents/Guardians, on behalf of themselves and their minor children, agree to waive release, discharge, and hold harmless, and indemnify Elite Learning, Alpine Education Services, its affiliates, agents and representatives, including volunteers, employees, officers and agents, from all costs, and claims for damages for personal injury or property damage, including attorneys' fees arising, either directly or indirectly, from my child's participation in Elite Learning and the Alpine Education Services Programs. Parents acknowledge that they have read and understand this document and accept the risk and responsibility of participation in Elite Learning and the Alpine Education Services Program.